

## BBYO UK - Terms and Conditions – Trek Europe

### 1. Payment & Registration

Payment is due within 48 hours of registration. The deposit amount is £500.00 out of the total balance of £3575.00 for members or £3600.00 for non-members.

If you are applying for financial assistance to pay for Trek Europe please select this option on the sign up form and pay a deposit of £250.00 instead of £500.00.

Deposits are fully refundable if you pay but the participant is not offered a place on the tour.

Please note that the remaining balance for Trek Europe will be required by 3 May 2024.

To pay the deposit please transfer funds via BACS to the bank account below.

**BBYO**

**20-29-41**

**40582557**

**Reference: Participant Name**

Registration details are as follows:

Member Status	Registration dates & time 2024
Members	6 March 2024, 6.30pm
Non-member	7 March 2024, 6.30pm

BBYO will confirm places by midday on 12 March 2024. Anyone refused a place will be given the option of being placed on a waiting list.

### 2. Cancellations & Refunds

In the event that an applicant for Trek Europe decides to withdraw or cancel their participation / application they should notify BBYO as soon as possible by email to [office@bbyo.org.uk](mailto:office@bbyo.org.uk)

Provided that at the time that such withdrawal / cancellation is notified to BBYO, the applicant had made all the payments in respect of Trek Europe due then refunds will be available as follows:

Cancellation dates 2024	Refunded to applicant
Prior to or on 15 March	Full refund less a £50 admin fee.
From 16 March	No refund

BBYO reserves the right to cancel, amend or curtail any activity associated with Trek Europe as a result of any situation beyond its reasonable control, such as extreme weather, industrial action, withdrawal of services by a supplier or infectious disease (inc Covid). In such circumstances, BBYO reserves the

right not to make any refund of monies paid. You are therefore advised to obtain appropriate insurance to cover such eventualities.

### **3. Travel Arrangements**

Travel to and from Trek Europe by plane is provided by BBYO at no extra cost. Airport transport will be provided to participants who live outside of Greater London.

### **4. Leaving Trek Europe**

Participants are not allowed to leave the main group without express permission. If permission is granted participants will only be able to leave with a leader/appropriate adult present.

Visitors (whether friends or family or otherwise) are not allowed to visit without express permission.

### **5. Compliance with Code of Conduct**

Participants are required to comply with the BBYO Code of Conduct. Breach of the Code of Conduct by any Participant will be taken very seriously. If a participant(s) breaches the code of conduct BBYO reserves the right to issue warnings (strikes) and / or remove participants from the programme.

BBYO may update or revise the Code of Conduct at any time.

We recommend that participants and parents / guardians read BBYO UK's Code of Conduct.

### **6. Searching**

If there is a reasonable suspicion that any Participant is in possession of unauthorised medication, drugs, alcohol, tobacco, weapons or has access to physical or online / electronic material that is inappropriate, BBYO reserves the right to search a Participant's personal possessions or bed / sleeping area during the programme. If prevented from carrying out any such search, BBYO is entitled to take this as an indication that such prohibited items may be in the possession or under the control of such Participant.

### **7. Medical**

Participants and their parents / guardians are required to complete the BBYO Medical Form promptly when requested and to disclose all relevant conditions and information and to update any such information prior to the programme.

## 8. Early Termination of Participation at Trek Europe

If:

- (a) a Participant elects to withdraw from the programme before the end of the programme (whether that fact is expressly communicated to BBYO or becomes evident to the leaders); or
- (b) a Participant is removed from the programme as a result of a failure to comply with the Code of Conduct or other behavioural reasons.

BBYO shall not be responsible for any costs incurred by the Participant in returning home (or any other costs after the date of leaving or being removed from the programme). To the extent reasonable, BBYO shall communicate with the parents / guardians of any Participant who voluntarily withdraws from or is removed from the programme with a view to making travel arrangements for any such Participant (at the cost of the Participant and their parents / guardians).

Any Participant who has been awarded a bursary contribution towards the cost of the programme by BBYO and voluntarily withdraws from or is removed before the end may be required to repay some or all of the amount of the bursary awarded to them. Such requirement will be notified to the Participant or their parents / guardians and such repayment should be made within 28 days of the date of such notification.

## 9. Itinerary/Programme Content

BBYO are working with our tour provider to provide the best possible quality experience, however all activities listed on our brochure and itinerary are subject to change depending on availability and logistical considerations during the tour.

## 10. Insurance

Local medical insurance is provided by BBYO UK's tour operator Happy Tours. All participants are required to have a Global Health Insurance Card (GHIC - read more about this by [CLICKING HERE](#)).

BBYO UK will source basic group travel insurance, however we recommend that parents / guardians source their own comprehensive cover for participants.

Trek Europe is not ATOL protected because our tour operator Happy Tours is a non-UK company, however parents / guardians are protected through an equivalent insurance policy held by Happy Tours.

## 11. Damage During Trek Europe

BBYO takes any damage to property caused by Trek Europe participants very seriously. Any damage reported to BBYO will be investigated and if deemed appropriate by BBYO's professional staff damage will be charged to the parents / guardians of the participants involved in incidents that cause damage. This includes damage left in bedrooms, which pending investigation will be charged equally to parents / guardians of participants who shared the room in question.